

Device Readiness: Resolution Fixes

Chromebooks and Windows Computers

Right-click on DESKTOP (main screen)
Select DISPLAY SETTINGS or SETTINGS
Make sure SCALE or ZOOM is set at 100%
Locate RESOLUTION or SCREEN SIZE or
DISPLAY SETTINGS or ADVANCED
SETTINGS
Change RESOLUTION to 1024 x 768
If 1024 x 768 is not an option, select the
option closest in size but NOT smaller
SAVE CHANGES

Macbooks

Open SYSTEM SETTINGS
Select DISPLAYS
Locate the display sizes
DEFAULT is usually ideal
If DEFAULT does not work, try
adjusting one size down

iPads

iPads native resolution *should* be
adequate. There is currently no way to
change iPad resolution.

Still not working?

Please contact us for further
assistance!



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